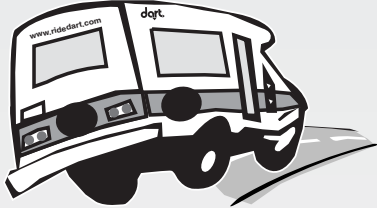


Ankeny On Call

Ankeny On Call is a neighborhood shuttle service that provides transportation within the city of Ankeny. The shuttle will pick you up at your door and take you anywhere in Ankeny.



Shuttle Service Hours

The shuttle will operate during the following times:

Tuesday 9:00 a.m. to 1:30 p.m.

Wednesday 9:00 a.m. to 3:00 p.m.

Congregate Meal Shuttle Service Hours

Daily transportation will be provided to Ankeny seniors going to the congregate meals at the Ankeny Senior Citizen Center. Transportation is free but donations are accepted. Contact the Ankeny Senior Center for more information on the congregate meal transportation program.

Making Reservations

You can request a ride by calling **283-8100**

Please provide the On Call representative with:

Your name

Phone number

Date of travel

Departure location

Destination

Desired arrival time

Service is available on a first-come, first-served basis.

Same-day trip reservations will be accepted, on a space-available basis, by calling at least 30 minutes in advance. Trip reservations may be requested up to seven days in advance. Repeat trips may be reserved with one call.

Service Flexibility

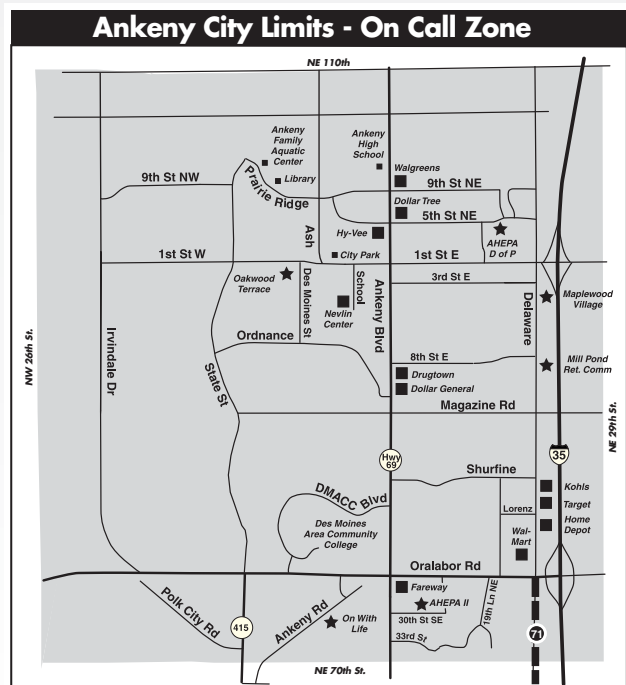
DART will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

Pick-Up Times

A DART On Call representative will schedule a pick-up time for your trip, although vehicle arrival time may vary by up to 15 minutes. Upon arrival, the driver will only wait 5 minutes for you to board.

Service Area

The shuttle runs within Ankeny.



Fares

Cost per ride.

Seniors	\$.75
Cash Fare	\$3.50
Children (Ages 6-10)	\$.75
Children 5 & Under	Free
<i>(Must be accompanied by an adult)</i>	
Transfer (Regular to On Call)	Transfer + \$1.75
Transfer (Express to On Call)	Transfer + \$1.50
Express Plus Pass	Free
Monthly/Weekly Pass.....	Pass + \$1.75
Reduced Fare ID*	ID + \$.75
OTT Pass	Pass/Token + \$1.75

* Applies to Senior Citizens 65+, persons with disabilities, Medicare card holders and Veterans with a Service Connected ID.

May be asked for additional identification to validate use/sale of reduced fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card, and DART Reduced Fare ID.

Please Remember...

DART requires exact fares and all special ID's upon boarding.

Cancellations

To cancel or change your trip reservation, you must call 283-8100 at least 30 minutes prior to the scheduled pick-up, or a "no-show" will be recorded. More than 4 no-shows in a calendar month may result in a suspension of your On Call service.

1. You call us.
283-8100

2. We'll pick you up.

3. We'll take you there.



If you have any additional questions about DART's Ankeny On Call service, please call
283-8100

ridedart.com

Des Moines Area Regional Transit Authority
1100 DART Way, Des Moines, Iowa 50309 ■ ridedart.com

Ankeny On Call



Route Destinations:

On Call service within the city limits of Ankeny

Tuesday & Wednesday Service

No Holiday service.

Effective April 25, 2010



Service provided in part with Polk County funds.

Des Moines Area Regional Transit Authority
515-283-8100 ▶ ridedart.com ▶ *We'll Take You There!*