

Des Moines On Call Night Service

Des Moines On Call is a neighborhood shuttle service that provides transportation within the Des Moines On Call service area. The shuttle can take you from the curb outside your home or workplace to the nearest regular-route bus stop or to other destinations within the On Call service area.

Service Areas

Des Moines On Call service is provided on Des Moines' east side. Please refer to the map on the back panel of this brochure for the zone boundaries. On Call service is available if you are traveling within the zone and are more than 4 blocks from a local route. If you need to travel outside of the zone, we will take you to the closest local route stop.

Days & Hours of Operation

Des Moines On Call service is available Monday - Friday evenings from **6:30 pm to 10:00 pm**. There is no weekend or holiday service.

Fares

Des Moines On Call - cost per ride

Cash Fare	\$3.50
Children (6-10).....	\$.75
Children 5 & Under	FREE
<i>(Must be accompanied by an adult)</i>	
Transfer (Regular to On Call)	Transfer + \$1.75
Express Plus Pass	FREE
Monthly/Weekly Pass	Pass + \$1.75
Reduced Fare ID*.....	ID + \$.75
Reduced Fare* Express Plus Pass	Free
Reduced Fare* Monthly Pass	Pass + \$.75
Reduced Fare* Weekly Pass	Pass + \$.75
OTT Pass	Pass + \$1.75

* Applies to Senior Citizens 65+, persons with disabilities, Medicare card holders and Veterans with a Service Connected ID. May be asked for additional identification to validate use/sale of reduced fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card, and DART Reduced Fare ID.

Please Remember....DART requires exact fares and all special ID's upon boarding.

A Ride for Everyone

All DART On Call vehicles accommodate service animals and are wheelchair accessible. Adults must accompany children 5 & under.

Trip Requests

You can request a ride by calling **283-8100 or 283-8108**. Please be prepared to provide **your name, phone number, date of travel, departure time, destination and desired arrival time**. Services are available on a first-come, first-served basis. If you leave a message requesting an On Call trip, a DART On Call representative will call and confirm your trip. Same-day trips can be made, on a space-available basis, by calling at least 30 minutes in advance. Trips may be requested up to 7 days in advance.

Pick-Up Times

A DART representative will schedule a pick-up time for your trip, **although vehicle arrival time may vary by up to 15 minutes**. Upon arrival, the driver will only wait 5 minutes for you to board.

Flexibility

On Call representatives will make every effort to accommodate your trip needs. During periods of high demand, your trip request may be more easily accommodated if you are willing to travel at a slightly different time or by a less-direct route to your destination.

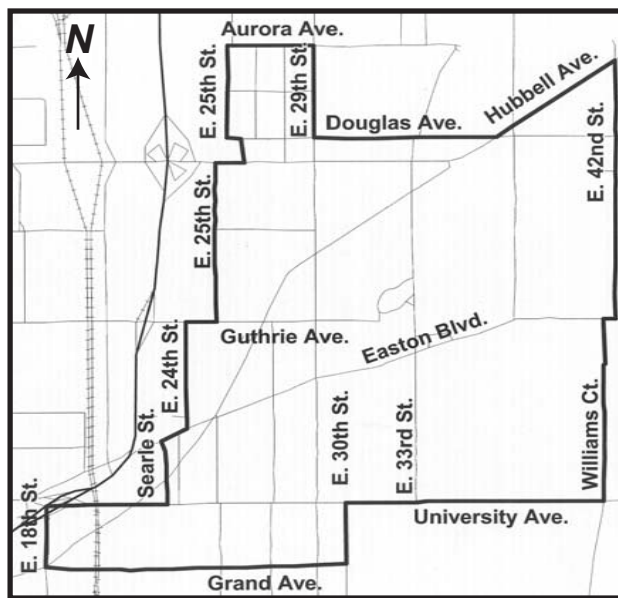
Cancellations

To cancel or change your trip reservation, you must call **283-8100 or 283-8108** at least 30 minutes prior to the scheduled pick-up, or a "no-show" will be recorded. More than 4 no-shows in a calendar month may result in a suspension of your On Call service.

On Call Night Service

Service Area Zone

East On Call Zone



On Call Night Service

283-8100
or **283-8108**



Des Moines Area Regional Transit Authority
1100 DART Way, Des Moines, Iowa 50309
515-283-8100 ▶ ridedart.com

Des Moines On Call Night Service



Route Destinations:

East Des Moines
On Call Service

Service Monday - Friday.

No Holiday service.

Buses will run Saturday service
the day after Thanksgiving.

Effective April 25, 2010



Des Moines Area Regional Transit Authority
515-283-8100 ▶ ridedart.com ▶ *We'll Take You There!*