



# Granger Grimes

**The Granger/Grimes On Call is a neighborhood shuttle service between Granger, Grimes and Valley West Mall.**

## How To Use

DART's On Call service is one of the easiest forms of transportation available. The shuttle operates along a designated route, with scheduled stops in each community, but with advance notice can pick-up and drop-off passengers at requested locations near the route depending on time and space availability. The schedule lists departure times for several key stops. Plan to arrive at your stop 5 minutes early.

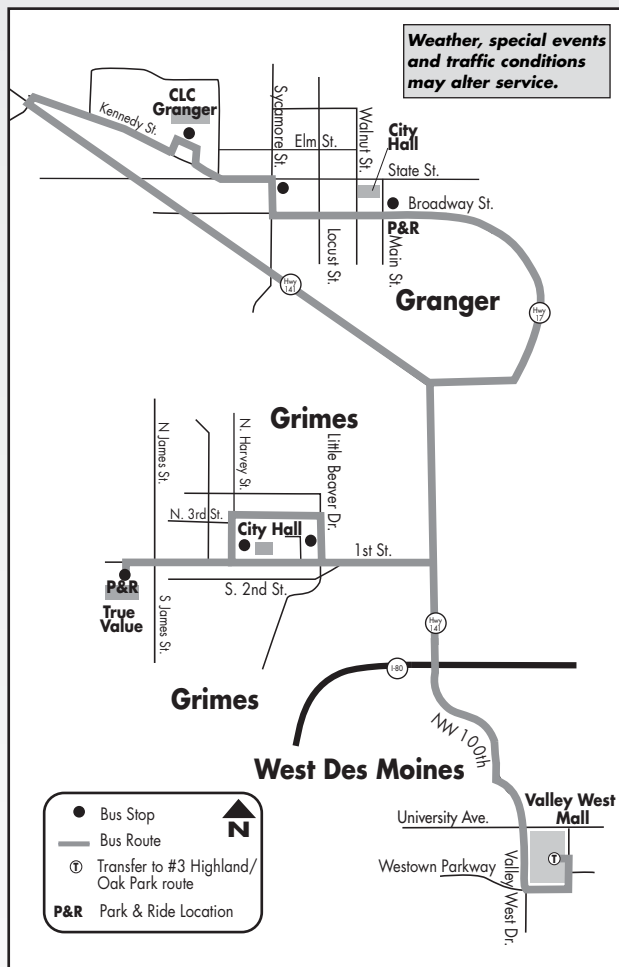
## Trip Requests

If you cannot get to a scheduled DART On Call stop, or if your destination is not close to a stop, you may still be able to use DART On Call by requesting your trip in advance. These trips are available on a first-come, first-served basis and are limited to the number and type of trips that ensure the bus service is reliable for all customers.

Trips may be requested by calling at least 30 minutes in advance and can be requested up to 7 days in advance. You may be asked to get on or off the bus at a location that is within a few blocks of your origin or destination. Some locations are not accessible to DART On Call buses.

DART On Call buses will meet you at the curb of your pick-up location. If you are not at the pick-up point, the bus will not wait. Plan to arrive at your stop 5 minutes early.

**To request a trip call  
515-283-8100 or  
515-250-6472**



## GRANGER & GRIMES ■ WEDNESDAY SERVICE

Start Granger Park & Ride	Leave Grimes True Value	Leave Valley West Mall	Leave Grimes True Value	Ends Granger Park & Ride
9:00 AM	9:21	10:02	10:33	10:49
11:00	11:21	12:02	12:33	12:49
1:00 PM	1:21	2:02	2:33	2:49

## Messages

If you leave a message requesting an On Call trip, a DART On Call representative will return your call as soon as possible.

## Fares

Cost per ride.

Seniors .....	\$ .75
Cash Fare .....	\$3.50
Express Plus Pass .....	Free
Monthly/Weekly Pass .....	Pass + \$1.75
Children 5 & under .....	Free
(Must be accompanied by an adult)	
Children 6 - 10 .....	\$ .75
Reduced Fare ID* .....	ID + \$ .75

\* Applies to Senior Citizens 65+, persons with disabilities, Medicare card holders and Veterans with a Service Connected ID.

May be asked for additional identification to validate use/sale of reduced fares or passes. Additional forms of identification include a driver's license, Veterans Service Connected ID, or a photo ID presented with a Medicare Card, SSI Disability Card, and DART Reduced Fare ID.

## Cancellations

To cancel or change your trip reservation, you must call 283-8100 or 250-6472 at least 30 minutes prior to the scheduled pick-up, or a "no-show" will be recorded. More than 4 no-shows in a calendar month may result in a suspension of your On Call service.

**1. You call us.  
283-8100 or 250-6472**

**2. We'll pick you up.**

**3. We'll take you there.**

If you have any additional questions about DART's Granger/Grimes service, please call **283-8100** or **250-6472**.



**ridedart.com**

Des Moines Area Regional Transit Authority  
1100 DART Way, Des Moines, Iowa 50309 ▶ [ridedart.com](http://ridedart.com)

# Granger Grimes On Call



### Route Destinations:

Granger  
Grimes  
Valley West Mall

**Wednesday Service**  
No Holiday service.

Effective April 25, 2010



**dart**

Des Moines Area Regional Transit Authority  
515-283-8100 ▶ [ridedart.com](http://ridedart.com) ▶ **We'll Take You There!**